

Building a Better NOC

Earlier Campus Meetings - **Enid**

Foodservice, Student Union, Residence Halls,

Livability, & Campus Beautification

All Documents

Contents

- Enid – Food Service, Employees2
- Enid – Library & Study Areas, Employees.....3
- Enid – Livability & Campus Beautification, Employees.....4
- Enid – Residence Halls, Employees.....7
- Enid – Residence Halls, Students9
- Enid – Student Union, Employees.....10

Building a Better NOC - Workshop

Topic: Food

Workshop for Enid employee input

Food Service

	Priority	Cost
Food available at more times during the day <ul style="list-style-type: none"> • Students need to have access to food past 7 pm • Solution: discuss with contractors 		\$\$
Offer alternative food options for students with dietary restrictions <ul style="list-style-type: none"> • Students with strong diet restrictions, can they get alternative menu options or get out of the requirement 		
Increase the amount of fresh food available <ul style="list-style-type: none"> • Currently there are lots of leftovers • Solution: discuss with contractors 		
Increase variety of food available <ul style="list-style-type: none"> • Solution: discuss with contractors 		0-\$
Food trucks on campus once a month or once a week <ul style="list-style-type: none"> • Food truck out on NOC campus • Solution: contact food trucks and set up schedule 		
Improved communication of menu and hours <ul style="list-style-type: none"> • Information is currently being sent out in email & website <ul style="list-style-type: none"> ○ Menu not always correct • Post food service menus around campus 		0
Provide discount for employees <ul style="list-style-type: none"> • Aladdin is aware and reviewing options • Employee food card with discount • Punch card: buy 10 get 1 free 		
Takeout food service from cafeteria <ul style="list-style-type: none"> • Currently being done in Tonkawa • Aladdin is aware and reviewing options 		
Outside dining options at cafe		

Building a Better NOC -Library Workshop

Topic: Library & Study Areas
 Workshop for Enid employee input

1. Technology

	Priority	Cost
Easier navigation to data bases, and other library services <ul style="list-style-type: none"> • Could have instructional videos • Signage with instructions on how to use databases (duplicate) 		
Printer in library - contract with IT <ul style="list-style-type: none"> • WIFI wireless printer, with single sign-on 		

2. Library Staff

	Priority	Cost
Increase number of library personnel		

3. Content and Shelving in Library

	Priority	Cost
Place copies of course textbooks on reserve to be used in the library <ul style="list-style-type: none"> • Look for options • Explore Open Educational Resources (OER) 		
Large pile of books in back need to be addressed (and laser discs)		
Most books & resources needed for courses are already available online		

4. Spaces

	Priority	Cost
Rearrange the library for individual and group work <ul style="list-style-type: none"> • Pods with several computers to work in groups • Enclosed booths 		
Empty rooms could be study rooms		
Workstations with staplers, 3-hole punch, etc.		

5. Increase student awareness of services

	Priority	Cost
Improved library signage overall, with what the library has to offer (duplicate) <ul style="list-style-type: none"> • Maybe a banner • Information on resources & databases posted 		

6. Food & Drink

	Priority	Cost
Coffee bar & hot beverages <ul style="list-style-type: none"> • Ask vendor or Starbucks vending machine 	*	

Building a Better NOC - Workshop

Topic: Livability on Campus & Campus Beautification

Workshop for Enid employee input

1. Risk Management

	Priority	Cost
Sidewalks: Fix trip hazards on sidewalks <ul style="list-style-type: none"> • Solution: Identify, plan & repair • Review for ADA compliance 		

2. Parking

	Priority	Cost
More handicapped parking and better striping <ul style="list-style-type: none"> • Not sure which lots <ul style="list-style-type: none"> ○ Zollars needs more handicap parking <ul style="list-style-type: none"> ▪ Most semesters Zollars handicap parking is complete full • Need to do around handicapped accessibility 		
Widen the parking spaces		

3. Landscaping

	Priority	Cost
Grounds –keep up the good work!		
Add red flowers to flowerbeds <ul style="list-style-type: none"> • Fill flower bed with red flows throughout year • Not all beds, but the ones that receive traffic 		
Plant flowers and bushes		
Tree posts for hammocks (duplicate) <ul style="list-style-type: none"> • Already have posts for students • Could use some closer to classrooms • Gather data on how often students use the hammock posts already on campus 		
Water all the lawns during spring & summer		\$\$
NOC landscaping crew?		\$-\$\$

4. Residence Halls

	Priority	Cost
Update plumbing in residence halls <ul style="list-style-type: none"> • Develop a plan • Maybe use American Rescue Plan Act (ARPA) funds • Solution: Engineering & money 	***	\$\$
Install or repair printers in residence halls		
Clean out old furniture, etc. in Earl Butts residence hall		
Is there custodial help in dorms?		

5. Buildings

	Priority	Cost
Outdoor café or coffee shop <ul style="list-style-type: none"> • Sunken fireplace room, that has outside entrance • Install sliding door from sunken fireplace room to outdoor patio 		\$\$
Open a student hot spot (video game room with internet, Wi-Fi, 24-7, <ul style="list-style-type: none"> • Art building or CDSA building 		\$100,000
Lots of minor updates on in buildings <ul style="list-style-type: none"> • Review areas that need repairs 		

Building updates/repairs • Solution: Engineering/Architect/Money	***	\$\$
Science building HVAC – very cold in 215 and others • Need controls for units		
Surplus furniture • Needs to be hauled off • Potential auction	*	0
Update furniture	**	\$\$
Marshall: Poor acoustics in Marshall addressed		\$\$
Marshall: repair broken woodwork in a few spots in Marshall		\$ \$\$
Marshall: replace water lines		
Zollars: clean or replace stained carpet		
Zollars: Update chairs in sitting areas • Old Phillips University chairs are there now		
All surplus Phillips University furniture removed or replaced • Review each piece for usability		
Harmon Science: Replace drafty windows		
Outside beams that are crumbling		
More ITV rooms		

6. Holiday Decorations

	Priority	Cost
Christmas decorations on buildings or entrances		

7. Signage

	Priority	Cost
Better sign on HWY 412: does not look very good • Remove or replace • Billboard with NWOSU • State? • Add school colors and logo • “Keep going” sign		
Need billboard coming from town of Lahoma located on HWY 412		
Fix stone sign by entrance • Has been damaged several times by cars • Put in posts, curb or large stones in front as barrier • Potentially move to new location • Process was initiated 2021	***	
Fix the sign on golf course • Maybe add an electronic marquee • Charge people to advertise on it • Can reciprocate with Jiffy Trip sign • Christmas greeting		
Signage within buildings • Marshall Hall needs signage • Science Building needs signage		
Registration signage or flag on Administration building • Need better signage on administration building for registration and enrollment • Suggestion: “Your education starts here”		
Campus maps • Signage with “YOU R HERE” identifier • Update campus website with campus map links to images ○ Instructions say to click on words below image for campus maps, but this does not access campus maps		

Improved library signage overall, identifying what library has to offer (duplicate) <ul style="list-style-type: none"> • Maybe a banner • Information on resources & databases posted • Instructional information on how to access databases 		
HUB: improve awareness (duplicate) <ul style="list-style-type: none"> • Banners on campus; banner by HUB 		

8. Information Communication with Students

	Priority	Cost
Improve communication system of closures		

9. Misc. Outdoor Activities

	Priority	Cost
Stair steps behind Zollars (duplicate) <ul style="list-style-type: none"> • Movie nights: show movie on outdoor screen • Chill area • Concerts 		
Develop Disc Golf course on old golf course (duplicate)		
Tree posts for hammocks (duplicate) <ul style="list-style-type: none"> • Already have posts for students • Increase student awareness of current hammock park • Could use some closer to classrooms • Gather data on how often students use the hammock posts that are already on campus 		

10. Student Engagement

	Priority	Cost
Cinco de Mayo activity		
Get students out on campus <ul style="list-style-type: none"> • Increase student awareness of hammock park • Stair steps behind Zollars (duplicate) <ul style="list-style-type: none"> ○ Movie nights: show movie on outdoor screen ○ Chill area ○ Concerts ○ Develop Disc Golf course on old golf course (duplicate) • Use old pro shop as disc golf clubhouse <ul style="list-style-type: none"> • Do an RFP for someone to run a store out of the clubhouse 		

11. General Feedback

	Priority	Cost
Pictures of employees by their office <ul style="list-style-type: none"> • Ask employees to place a photo outside their office • Or on their course Blackboard page so it is visible as soon as students access the page • Talk with faculty and instructors as can be done this semester 	***	
Increase pay to help recruitment of employees		

12. Student Recruitment

	Priority	Cost
Need to advertise to get local students here		
Student groups (sports teams & performing art students) visit area schools		

Building a Better NOC - BLDG Workshop

Topic: How to make residence halls more appealing, fun, and livable.

Workshop for Enid Employee input

Need more Security throughout dorms.		
	Priority	Cost
<ul style="list-style-type: none"> Post picture of security guards in common areas along with providing security calendars to distribute. 	***	0
<ul style="list-style-type: none"> Provide a communication plan between dorm parents and security. Especially over the weekends when guards are not available. 	***	0
<ul style="list-style-type: none"> Enforce ID policy for all employees entering dorms. 	**	0
<ul style="list-style-type: none"> Ensure all individual rooms doors fit the frame and lock. Could possibly switch from keys to swipe cards. 	***	\$\$
<ul style="list-style-type: none"> Provide uniforms to security. 	**	\$
<ul style="list-style-type: none"> Provide a formal communication process to document students who stay in Residence Halls on breaks. 	***	0
<ul style="list-style-type: none"> Provide reader card swipe on all campus doors, including classrooms, class buildings. 	**	\$\$
<ul style="list-style-type: none"> Hire more security guards. 	**	\$\$
<ul style="list-style-type: none"> Update alarm box's with current room numbers. 	***	0
Provide more Policies and Procedures for dorms.		
	Priority	Cost
<ul style="list-style-type: none"> Cafeteria needs to be open on weekends, even if just sandwiches are available. 	***	\$\$
<ul style="list-style-type: none"> Open Elliot Goulter. 	***	\$\$
<ul style="list-style-type: none"> Provide more structure for move-in and move-out days. Have more departments on campus to help with move-in/out event. 	***	0
<ul style="list-style-type: none"> Appoint an "RA" for each dorm and reduce housing cost as "payment"; waive fee for private room and provide a free meal plan. 	**	\$\$
Updates and Repairs.		
	Priority	Cost
<ul style="list-style-type: none"> Earl Butts Hall needs a total remodel; outdated, electrical issues, and unsanitary. 	**	\$\$
<ul style="list-style-type: none"> Fix broken windows, blinds, locks, and doors. 	***	\$\$
<ul style="list-style-type: none"> All dorms need to have a thorough check on water temperature. Students are complaining that the water is too cold or barely warm. 	***	0
<ul style="list-style-type: none"> Remodel bathroom in low level dorms. 	***	\$\$
<ul style="list-style-type: none"> Upgrade HVAC systems in all dorms/check functionality of room thermostats. Would also like to have more flexibility with the A/C and heating controls. 	***	\$\$
<ul style="list-style-type: none"> Replace water softeners in all dorms. 	**	\$\$
<ul style="list-style-type: none"> Furnishings and fixtures in dorms look dated. 	***	\$
<ul style="list-style-type: none"> Increase access points for weak internet. 	***	\$\$
<ul style="list-style-type: none"> Provide shower vents throughout bathroom showers. 	**	\$
<ul style="list-style-type: none"> Increase insect spray cycle. 	***	\$

Provide cleaner dorm bathrooms and lounge areas.		
	Priority	Cost
• Hold students and student workers more accountable for cleanliness.	**	0
• Provide matching paint when repainting and spot painting.	***	0
• Hire summer dorm crew to clean and paint dorms when students are gone for the summer.	***	\$\$
• Provide more custodial staff.	***	\$\$
• Provide a separate sink to wash dishes other than bathroom sinks. Bathroom sinks keep getting clogged with food.	**	\$
• Provide roof repair to Earl Butts Dorm to stop leaking.	***	\$\$
Laundry area has issues. Including inability to secure change.		
	Priority	Cost
• Provide a coin machine in the Student Center. Students would access to make change for laundry and games in student center.	***	\$\$
• Laundry is unaffordable. Make free or cheaper or offer a flat fee to billing.	***	\$\$
• Provide new and/or repaired machines with card swipe reader on them.	***	\$\$
Common areas, lounge areas of dorms need to be updated.		
	Priority	Cost
• More activities in lobbies, such as, board games, ping pong, pool, video games, vending machines.	**	\$
• Provide a community shared kitchen with oven.	**	\$\$
Other		
	Priority	Cost
• Provide more large dumpsters on move out days.	***	\$
• Provide space for students to donate to Goodwill on move out days.	***	0
• Provide Wellness Center or a place for students to work out.	***	\$\$

Building a Better NOC - BLDG Workshop

Topic: How to make residence halls more appealing, fun, and livable.
Workshop for Enid student input

Provide Keycard Access	Priority	Cost
<ul style="list-style-type: none"> Provide access to more doors with cards; Gym, Earl Butts (at night only one door of EB is accessible and it feels dangerous to walk around). 	***	
<ul style="list-style-type: none"> Install more key card readers. 	***	\$\$
<ul style="list-style-type: none"> Provide Key card app on phone. 	**	0
<ul style="list-style-type: none"> Allow everyone card access to all dorms during the day. 	***	0
Working inmates on campus		
	Priority	Cost
<ul style="list-style-type: none"> Would like for inmates to not work in close proximity to residence halls. Female students feel unsafe and would like more boundaries. 	**	0
<ul style="list-style-type: none"> Utilize inmates in classroom buildings, grounds, maintenance, etc. 	**	0
Laundry area has issues. Including inability to secure change.		
	Priority	Cost
<ul style="list-style-type: none"> The current machines break down and don't hold enough clothing. 	***	\$\$
<ul style="list-style-type: none"> Provide more washer and dryers than students currently have. 	***	\$\$
<ul style="list-style-type: none"> Students would like for laundry fees to be included in their tuition and fees rates and have the cost of laundry lowered. 	***	0
Providing cleaner bathrooms.		
	Priority	Cost
<ul style="list-style-type: none"> Every aspect of the bathrooms needs to be thoroughly cleaned, and often. 	***	0
<ul style="list-style-type: none"> Provide new shower curtains, as some are old and moldy. 	***	\$
<ul style="list-style-type: none"> Consistently restock toilet paper and soap. 	***	\$
<ul style="list-style-type: none"> Provide larger trash cans or empty more often. 	***	\$
<ul style="list-style-type: none"> Provide a separate sink to wash dishes other than bathroom sinks. Bathroom sinks keep getting clogged with food. 	**	\$
<ul style="list-style-type: none"> Shower heads need to be replaced or deep cleaned. Will help with water pressure. 	***	\$
<ul style="list-style-type: none"> Improve plumbing. 	**	\$\$
<ul style="list-style-type: none"> Increase custodial staff. 	***	\$\$
<ul style="list-style-type: none"> Spray often for bugs. 	***	\$\$

Building a Better NOC - Workshop

Topic: Student Union

Workshop for Enid employee input

Student Union

	Priority	Cost
Weekend access to the union		
Create as gathering place for off campus students		
Create group study area		
Place printers in the union		
Need computer workstations		
Use student lounge		
Maybe add games such as foosball in lounge		
Movie night or football in Monty Hall, karaoke, bingo, etc.		
Update furniture in lounge, not straight back chairs <ul style="list-style-type: none"> • Students don't like straight back chairs • Need large soft chairs or couches • Library has same straight back chairs 		

HUB

	Priority	Cost
Weekend access to the HUB		
Longer hours at the HUB		
Improve awareness of HUB (duplicate- see signage) <ul style="list-style-type: none"> • Banners on campus; banner by HUB 		
Offer music events in the HUB		
Update the HUB		
Outside dining options at HUB		